

The Make Way Foundation Privacy Policy

Our contact details

Name: The Make Way Foundation

Address: Abbey House, 25 Clarendon Road, Redhill, RH1 1QZ

Phone Number: 01737 949140

E-mail: info@makewayfoundation.org

Last updated: 23rd April, 2025

The type of personal information we collect

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics (for example, name and contact details)
- Details of your medical condition, mobility needs, and personal situation

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- Assessing you for a grant
- Assisting us with fundraising

We may also receive personal information indirectly, from the following sources in the following scenarios:

- If a vendor of mobility equipment discusses it with us as part of assessing your needs
- If someone referring you to us for a grant shares it with us

We use the information that you have given us in order to assess you for a grant and, with your consent, to help us with fundraising by sharing your story.

We may share this information with a mobility equipment vendor.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

(a) Your consent. You are able to remove your consent at any time. You can do this by contacting us using the contact details above.

(b) We have a legitimate interest.

How we store your personal information

Your information is securely stored.

We keep your information for seven years. We will then dispose your information by deleting it.

Date: 09/01/2024

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us using the details at the top of this form you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us using the contact details at the top of this form.

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>